USA Swimming Board of Directors Meeting Minutes

November 23, 2019 / JW Marriott Los Angeles L.A. LIVE

1 CALL TO ORDER

- 2 Bob Vincent, Board Chair, called the November 23, 2019 Board of Directors meeting to
- 3 order at 8:30 a.m. Pacific Time with the following members in attendance:
- 4
- 5 **PRESENT:** Maya Andrews, Chris Brearton, Kenneth Chung, Bruce Gemmell, Jennifer Gibson,
- 6 Cecil Gordon, Natalie Hall, Tim Hinchey, Lucinda McRoberts, Kathleen Prindle, Bill Schalz,
- 7 Jeanette Skow, Jim Sheehan, Davis Tarwater (via phone), Jay Thomas, Tom Ugast, Bob
- 8 Vincent.
- 9

10 **GUESTS**

- 11 Anne Berry (Foundation Board of Directors Nominee), Bill Charney (Charney Associates),
- 12 Greg Earhart (CSCAA), Tristan Formon (Eastern Zone Coach Director), Sean Redmond
- 13 (Western Zone Coach Director).
- 14

15 **STAFF**

- 16 Paula D'Amico, Cathy Durance, Shana Ferguson, Abigail Howard, Isabelle McLemore,
- 17 Lindsay Mintenko, Patrick Murphy, Eric Skufca, Joel Shinofield, Mike Unger, Scott Usher.
- 18

19 MOMENT OF SILENCE

- 20 A moment of silence was observed for USA swimming members who have passed away
- 21 since the last USA swimming Board of Directors meeting.
- 22

23 AGENDA REVIEW

- 24 Bob Vincent presented the agenda (Attachment 1).
- 25

26 RULES OF ENGAGEMENT / COVENANTS

- 27 Bob Vincent provided an overview of the Rules of Engagement/Covenants.
- 28

29 DECLARATION OF CONFLICT OF INTEREST (2.5.4)

- 30 "Is any member aware of any conflict of interest (that is, of a personal interest or direct or
- 31 *indirect pecuniary interest) in any matter being considered by this meeting, which should now*
- 32 be reported or disclosed or addressed under the USA Swimming Conflict of Interest Policy?"
- 33
- 34 If a Board member determines there to be a conflict of interest at any point during the
- 35 course of the meeting when a specific subject is being discussed and / or action is being
- 36 taken, a declaration of a conflict of interest should be made at that time.
- 37
- 38

39	CEO WELCOME		
40	Tim Hinchey welcomed the Board members, specifically the new members, and expressed		
41	gratitude to the Board of Directors for their support of him and the USA Swimming staff.		
42			
43	BOARD CHAIR'S REMARKS		
44	Bob Vincent emphasized the need for "One Voice" as the safety of athletes continues to be		
45	the top priority. Mr. Vincent addressed the ruling from the Stockton case in California,		
46	specifically that there should always be continuous efforts made regarding Safe Sport		
47	matters and encouraged the Board to always do the right thing no matter the outcome of a		
48	ruling.		
49			
50	MINUTES		
51	MOTION: To approve the September 11, 2019 Board of Directors meeting minutes		
52	(Attachment 2). Seconded. APPROVED.		
53			
54			
55	(Attachment 3). Seconded. APPROVED.		
56	MOTION TO A COMPANY AND A COMP		
57	MOTION: To approve the September 14, 2019 Board of Directors meeting minutes		
58 50	(Attachment 4). Seconded. APPROVED.		
59 60	MOTION. To approve the October 4, 2010 Special Deard of Directors meeting minutes		
60 61	MOTION: To approve the October 4, 2019 Special Board of Directors meeting minutes		
62	(Attachment 5). Seconded. APPROVED.		
63	BOARD PROCESS		
64	BOARD PROCESS BOARD WORK PLAN UPDATE (2.3.2)		
65	Bob Vincent presented proposed dates and locations for Board of Directors' meetings in		
66	2020.		
67			
68	MOTION: To approve the following dates and locations for the 2020 Board of Directors'		
69	meetings.		
70			
71	• 2020 / January 31 / Virtual		
72	• 2020 / April 24 / Fort Myers, FL - Open Water National & Junior Championships		
73	• 2020 / September 23 / Jacksonville, FL - Convention		
74	• 2020 / September 26 / Jacksonville, FL - Convention		
75	• 2020 / November 22 / New York, NY - Golden Goggles		
76	Seconded. APPROVED.		
77			
75 76	• 2020 / November 22 / New York, NY - Golden Goggles		

78 BOARD COMMITTEE ASSIGNMENTS (2.8)

- 79 Bob Vincent presented the proposed changes to the Nominating Committee and
- 80 Investment Committee for the Board's consideration.
- 81
- 82 *MOTION:* To approve replacing John Bradley with Kathleen Prindle and the reappointment 83 of "independent," Kurt von Moltke, on the Nominating Committee. Seconded. **APPROVED.**
- 84
- 85 MOTION: To accept the resignation of Stu Hixon and to replace him for one year with Will
- 86 Indest, as well as the reappointment of Phil Lakota (3 years) to the Investment Committee.
- 87 Seconded. APPROVED.
- 88

89 BOARD EDUCATION

90 WORLD CLASS EVENT MANAGEMENT

- 91 Mike Unger presented the concept of "trialization" of meets, which includes elevating meets
- 92 to have more of an "event" atmosphere as opposed to just being a swim meet. Mr. Unger
- 93 expressed the challenges associated with "trialization," including sponsors, broadcast
- 94 partners, venue limitations, and expenses. Mr. Unger noted the investment in creating a
- 95 bigger showcase at meets has paid off in some ways by new sponsors coming on board
- 96 after being part of that event, as well as giving athletes a larger stage in which to compete.
- 97

98 NATIONAL TEAM UPDATE

- 99 Lindsay Mintenko provided a few updates, including a successful discussion with athletes
- 100 regarding what the athletes would like from the National Team division and National Team
- 101 onboarding; that the soon to be mandatory U.S. Anti-Doping Agency (USADA) coach tutorial
- has been completed by 5,500 coaches thus far with a goal of 20,000 by January 1, 2020; as
- 103 well as noting the various ways in which the National Team division is getting ready for
- 104 Tokyo 2020. Ms. Mintenko expressed her gratitude for the USA Swimming Foundation
- 105 Board of Directors for approving an additional \$100,000 for National Team athlete support.
- 106
- 107 Ms. Mintenko also provided an update on National Team support given to athletes post-
- 108 Olympic Games, including insurance and direct athlete support, and an update on mental
- 109 health services provided to athletes.
- 110

111 CLEAN SPORT UPDATE DOPING/INITIATIVE

- 112 Mike Unger spoke about clean sport, including the importance of having an even playing
- 113 field for our athletes, various anti-doping educational efforts available for athletes, and
- 114 noted the valuable partnership between USA Swimming and USADA.
- 115

- 116 Mr. Unger went on to report on the ongoing need for an Integrity Unit within the sport of
- swimming, as well as issues with the open water venue in Tokyo for the 2020 Olympic
- 118 Games.
- 119

120 USA SWIMMING FOUNDATION UPDATE

- 121 Cecil Gordon provided updates from the USA Swimming Foundation Board of Directors,
- 122 including revised Bylaws that expand the Board size and change director responsibilities
- 123 effective January 1, 2020; approval of a memorandum of understanding (MOU) to further
- 124 formalize a relationship between USA Swimming and the USA Swimming Foundation; and
- 125 lastly, announced the candidates for the Foundation Board of Directors (Attachments 6 –
- 126 14).
- 127
- 128 **MOTION:** To approve the memorandum of understanding (MOU) between the USA
- 129 Swimming Board of Directors and the USA Swimming Foundation Board of Directors.
- 130 Seconded. APPROVED.
- 131
- 132 **MOTION:** To approve the revised USA Swimming Foundation Bylaws. Seconded. **APPROVED.**
- 133
- 134 **MOTION:** To approve nominations for the USA Swimming Foundation Board of Directors:
- 135 Anne Berry, Jill Bornstein, Cynthia Eubanks, Jordan Kaplan, Teresa Lee, Dave Wiederecht
- 136 (renewal), Bill Maxson (renewal), and Maya Andrews (renewal). Seconded. APPROVED.
- 137

138 **CLOSED SESSION (2.3.6)**

139 **PERSONNEL UPDATE**

- 140 The Board meeting went into closed session so Lucinda McRoberts could provide a
- 141 personnel update.
- 142

143 LITIGATION UPDATE

- 144 The Board remained in closed session so USA Swimming's General Counsel, Lucinda
- 145 McRoberts, could provide a legal update.
- 146

147 MANAGEMENT PARAMETERS MONITORING (4.4)

- 148 Bob Vincent noted that the Board is given monitoring reports in advance in order to
- 149 answer questions prior to the Board meeting.
- 150

151 POLICY 3.0: GENERAL MANAGEMENT CONSTRAINT

- 152 Bob Vincent presented Policy 3.0 General Management Constraint (Attachment 15).
- 153

- 154 Lucinda McRoberts clarified the deficiency within the report regarding the need to provide
- adequate notice of the anti-doping rules to all relevant individuals, specifically athlete
- 156 support personnel.
- 157
- **MOTION:** To approve the performance monitoring report on Policy 3.0, "General
- 159 Management Constraint," conveys (a) interpretations of the policy that are reasonable, and
- 160 (b) that the report reasonably substantiates compliance with the policy requirements,
- 161 consistent with the CEO's interpretations. Seconded. APPROVED.
- 162

163 **POLICY 3.1: TREATMENT OF MEMBERS/CUSTOMERS**

- 164 Bob Vincent presented Policy 3.1 Treatment of Members/Customers (Attachment 16).
- 165
- 166 **MOTION:** To approve the performance monitoring report on Policy 3.1, "Treatment of
- 167 *Members/Customers," conveys (a) interpretations of the policy that are reasonable, and (b)*
- 168 that the report reasonably substantiates compliance with the policy requirements, consistent
- 169 with the CEO's interpretations. Seconded. APPROVED.
- 170

171 POLICY 3.4: FINANCIAL CONDITION & ACTIVITIES

- 172 Bob Vincent presented Policy 3.4 Financial Condition & Activities (Attachments 17 19).
- 173 Eric Skufca briefly described Policy 3.4 and noted the normalcy described in Policy
- 174 Provision #3 regarding the ebbs and flows of cash due to the membership cycle.
- 175
- 176 Tom Ugast mentioned the decrease in loss since April and the work done by staff to manage177 the budget.
- 178
- 179 **MOTION:** To approve the performance monitoring report on Policy 3.4, "Financial Condition
- 180 & Activities," conveys (a) interpretations of the policy that are reasonable, and (b) that the
- 181 report reasonably substantiates compliance with the policy requirements, consistent with the
- 182 CEO's interpretations. Seconded. APPROVED.
- 183

184 POLICY 3.6: BUDGET

- 185 Bob Vincent presented Policy 3.6 Budget and noted that approval of this report constitutes
- 186 approval of the budget for 2020 (Attachments 20 22).
- 187
- 188 Eric Skufca thanked the staff for their efforts towards completing the budget for 2020 then
- 189 took the Board through the most efficient way in which to understand the budget. Mr.
- 190 Skufca highlighted three areas within the budget, including: (i) the Foundation Board of
- 191 Directors' approved \$100,000 stipends to National Team athletes in 2019; (ii) a USA
- 192 Swimming Foundation to USA Swimming management fee for work done by USA

- 193 Swimming in lieu of a Foundation Executive Director in 2020; and (iii) the use of 2.5% of
- 194 investment interest towards operations each year with the option to go up to 4.7%, as
- 195 opposed to the percentage inconsistently fluctuating year over year. This practice was
- 196 discussed with and approved by the Investment Committee and would commence with
- 197 fiscal year 2021.
- 198
- The Board engaged in discussion around credit cards fees, as well as programs within thebudget that are geared towards supporting athletes in 2020.
- 201

202 **MOTION:** To approve the performance monitoring report on Policy 3.6, "Financial Planning 203 & Budgeting," conveys (a) interpretations of the policy that are reasonable, and (b) that the 204 report reasonably substantiates compliance with the policy requirements, consistent with the 205 *CEO*'s interpretations. Seconded **APPROVED**

205 *CEO's interpretations. Seconded.* **APPROVED.**

207 POLICY 3.7: COMPENSATION AND BENEFITS

- 208 Bob Vincent presented Policy 3.7 Compensation and Benefits (Attachment 23).
- 209

206

- 210 **MOTION:** To approve that the performance monitoring report on Policy 3.7, "Compensation
- and Benefits," conveys (a) interpretations of the policy that are reasonable, and (b) that the
- 212 report reasonably substantiates compliance with the policy requirements, consistent with the
- 213 CEO's interpretations. Seconded. APPROVED.
- 214

215 POLICY 3.9: BOARD AWARENESS AND SUPPORT

- 216 Bob Vincent presented Policy 3.9 Board Awareness and Support and noted that acceptance
- 217 of this report includes a change to the requirement of posting Board meeting information
- from 10 days to seven days prior to the meeting (Attachment 24). Mr. Vincent reported that
- the reason behind the change is to give the Board the most up to date information.
- 220
- 221 The Board engaged in discussion regarding considerations for when reports are
- 222 disseminated to the Board.
- 223
- 224 **MOTION:** To approve that the performance monitoring report on Policy 3.9, "Board
- Awareness and Support," conveys (a) interpretations of the policy that are reasonable, and (b)
- 226 that the report reasonably substantiates compliance with the policy requirements, consistent
- 227 with the CEO's interpretations. Seconded. APPROVED.
- 228

229 **CEO'S UPDATE**

- 230 Tim Hinchey submitted a written report (Attachment 25).
- 231

232 FLEX UPDATE

- 233 Joel Shinofield reported that Flex Membership is a financial challenge for USA Swimming
- and presented recommendations to update Flex Membership, including a fee structure that
- 235 matches entry points at clubs, a "stair-stepped" approach into premium membership, and
- the opportunity for clubs to create entry level programs that are competitive with other
- 237 youth sports options (Attachment 26).
- 238
- 239 The Board engaged in substantial discussion around the suggested Flex fees, the number of
- 240 swimmers competing in meets, downgraded memberships, insurance costs, and a
- communication plan with USA Swimming membership, as well as a timeline for rolling out
- 242 Flex Membership proposed changes.
- 243

247

- 244 The Board also briefly discussed elite athlete transgender procedures provided within the
- written staff report to the Board (Attachment 25) and how USA Swimming compares to
- 246 other National Governing Bodies.

248 **"ENDS" MONITORING**

249 POLICY 1.2: SUCCESSFUL ATHLETES, COACHES, AND CLUBS

- 250 Bob Vincent presented Policy 1.2 Successful Athletes, Coaches, and Clubs (Attachment 27).
- 251
- 252 **MOTION:** To approve the performance monitoring report on Policy 1.2, "Successful Athletes,
- 253 Coaches, and Clubs," conveys (a) interpretations of the policy that are reasonable, and (b) that
- 254 the report reasonably substantiates achievement with the policy requirements, consistent
- 255 with the CEO's interpretations. Seconded. APPROVED.
- 256
- 257 Joel Shinofield noted the need to create new Key Performance Indicators (KPIs) for Policy
- 258 1.2 with the addition of strategies for improvements of those and other KPIs.
- 259

260 SAFE SPORT RECOGNIZED CLUB PROGRAM

- Abby Howard presented on the Safe Sport Recognition Program, including its background,the various components of the program, challenges around athlete and parent education, as
- well as how the program is accessed via club portals; and that 91 clubs achieved Safe Sport
- Recognition Club status while 500 clubs have initiated the process. Ms. Howard also
- 265 reported on the various trainings the U.S. Center for SafeSport (USCSS) provides and that
- 266 USA Swimming is working with USCSS the on a licensing agreement in order to host those
- 267 trainings on the USA Swimming platform.
- 268

- 269 The Board discussed the importance of this program, including going from a voluntarily
- 270 program to a mandatory program, as well as how to further communicate about the
- 271 program and the best ways to acknowledge clubs that have become Safe Sport Recognized.
- 272

273 ONLINE MEMBERSHIP

- 274 Joel Shinofield reported on the importance of online membership, including the need to
- 275 catch up with how other programs register their members, direct contact with athletes and
- 276 parents, and the ability to communicate and create campaigns around parent education, as
- 277 well as opportunities for their kids to get involved in the sport, through Customer
- 278 Relationship Management (CRM).
- 279
- 280 Shana Ferguson provided an update linked to online membership, including an upcoming
- 281 "welcome" campaign for kids and parents as athletes become USA Swimming members. Ms.
- Ferguson added that the CRM system and redesigned USA Swimming website will launch in2020.
- 284

286

285 Mr. Shinofield presented conceptional visuals of the online membership process.

287 COACH EDUCATION AND ACCREDITATION

- Joel Shinofield reported that the purpose of coach education and accreditation is to offer
 better resources for coaches, which would translate to better experiences for athletes and
- families. Mr. Shinofield also presented a timeline for launching coach education in fall 2021
- with a soft role out of three core courses in summer 2020 followed by higher-level courses
- rolled out in summer 2021.
- 293

294 POLICY 1.4: RECOGNITION OF USA SWIMMING

- Bob Vincent presented Policy 1.4 Recognition of USA Swimming (Attachment 28).
- 296
- 297 **MOTION:** To approve the performance monitoring report on Policy 1.4, "Recognition of USA
- 298 Swimming," conveys (a) interpretations of the policy that are reasonable, and (b) that the
- report reasonably substantiates achievement with the policy requirements, consistent with
 the CEO's interpretations. Seconded. APPROVED.
- 301

302 KEEPING ATHLETES FIRST ACTION PLAN

- 303 Bob Vincent presented on the development and implementation of a Keeping Athletes First
- 304 Initiative, including a timeline over the past two years of efforts already in place, such as
- 305 providing funds to Swim Assist, the development of CRM, online member registration, a
- 306 new educational platform, and increased Safe Sport staff and development. Mr. Vincent
- 307 additionally provided an outline of responsibilities, purpose and reporting expectations for

308 309	the Keeping Athletes First Work Group who will continue developing and implementing the initiative moving forward.		
310			
311	Mr. Vincent went on to explain the use of funds, including asking the staff for a five-year		
312	plan for Safe Sport staff development/training, creating and launching online registration,		
313	further investment in a membership education platform, and investment at the club level		
314	via the Safe Sport Recognition Program. Mr. Vincent also noted that the funds would come		
315	from Board Designated Funds from the sale of USSIC.		
316			
317	The Board discussed details around the funds, including if the approved funds will be		
318	enough, measurement of how funds are used, and the specifics of how the funds are used		
319	within each of the four parts of the initiative.		
320	MOTION TO A SUCCESSION OF THE ACTION OF THE SUCCESSION OF THE SUCC		
321 322	MOTION: To approve the use of Board Designated Funds to fund the following:		
323	Safe Sport Club Recognition Assist \$2.0MM		
324	Education/Certification Platform\$2.0MM		
325	Online Registration \$0.5MM		
326	Staff Development/Training <u>\$0.5MM</u>		
327			
328	Total Funding Request \$5.0MM		
329			
330	Seconded. APPROVED.		
331			
332	GOVERNMENT INQUIRIES		
333	MOTION: To approve Board Designated Funds from the sale of USSIC for expenses related to		
334	government inquiries. Seconded. APPROVED.		
335			
336	CLOSING ROUNDTABLE		
337	GOLDEN GOGGLES		
338	Mike Unger provided an overview of the Golden Goggle Awards.		
339			
340	NEXT MEETING / EVENTS		
341	• 2020 / January 31 / Virtual		
342	• 2020 / April 24 / Fort Myers, FL - Open Water National & Junior Championships		
343	 2020 / September 23 / Jacksonville, FL - Convention 		
344	• 2020 / September 26 / Jacksonville, FL - Convention		
345	 2020 / November 22 / New York, NY - Golden Goggles 		
346			

347	TASK ASSIGNMENTS REVIEW
348	Bob Vincent asked the Board to read chapter 24 of "Servant Leadership" before the next
349	Board of Directors meeting.
350	
351	MEETING ASSESSMENT
352	The Board engaged in a round table discussion assessing the day's meeting, including
353	expressing gratitude for the work being done by both the Board and staff.
354	
355	CLOSED SESSION
356	MEDIA/COMMUNICATION TRAINING
357	The Board of Directors went into closed session to receive media/communication training.
358	
359	Following the training, staff left the room.
360	
361	EXECUTIVE COMPENSATION COMMITTEE RECOMMENDATIONS TO THE BOARD
362	The Board of Directors remained into closed session to discuss CEO Tim Hinchey's
363	employment contract.
364	
365	ADJOURN
366	Bob Vincent, Board Chair, adjourned this meeting at 4:34 p.m. Pacific Time.
367	
368	
369	Respectfully submitted:
370	

Jucinda Mccolects

Lucinda McRoberts, CAO & General Counsel

Put V: S

Bob Vincent, Board Chair

USA Swimming Board of Directors Minutes Attachments

November 23, 2019 / JW Marriott Los Angeles L.A. LIVE

Attachment 1	Page 1 – Agenda: November 23, 2019
Attachment 2	Page 2 – DRAFT BOD Minutes September 11, 2019
Attachment 3	Page 2 – DRAFT HOD Minutes September 13 – 14, 2019
Attachment 4	Page 2 – DRAFT BOD Minutes September 14, 2019
Attachment 5	Page 2 – DRAFT BOD Special Minutes October 4, 2019
Attachment 6	Page 4 – Foundation 2019 Budget vs. 2019 Projection
Attachment 7	Page 4 – Foundation 2020 Budget vs. 2019 Projection
Attachment 8	Page 4 – Foundation 2020 Budget
Attachment 9	Page 4 – Foundation Financial Memo Q3 2019
Attachment 10	Page 4 – Foundation Q3 2019 Financial Report
Attachment 11	Page 4 – Memorandum of Understanding with Foundation BOD
Attachment 12	Page 4 – Bylaws of USA Swimming Foundation – April 2016
Attachment 13	Page 4 – Amended Bylaws of USAS Foundation – Sept. 2019
Attachment 14	Page 4 – USA Swimming Foundation BOD Proposed Nominees
Attachment 15	Page 4 – Policy 3.0: General Management Constraint
Attachment 16	Page 5 – Policy 3.2: Treatment of Members/Customers
Attachment 17	Page 5 – Policy 3.4: Financial Condition and Activities
Attachment 18	Page 5 – Q3 2019 Combined Quarterly Investment Review
Attachment 19	Page 5 – USA Swimming Q3 2019 Financial Statement Report
Attachment 20	Page 5 – Policy 3.6: Budget – Annual Forecast
Attachment 21	Page 5 – Swimming 2019 Budget to Projection Summary
Attachment 22	Page 5 – USA Swimming 2020 Budget
Attachment 23	Page 6 – Policy 3.7: Compensation and Benefits
Attachment 24	Page 6 – Policy 3.9: Board Awareness and Support
Attachment 25	Page 6 – Staff Report to the Board of Directors
Attachment 26	Page 7 – Flex Membership Memo
Attachment 27	Page 7 – Policy 1.2: Successful Athletes, Coaches and Clubs
Attachment 28	Page 8 – Policy 1.4: Recognition of USA Swimming