



**USA Swimming Sport Development Division
Staff Resource List
Updated November 2021**

AMERICAN DEVELOPMENT MODEL	Brendan Hansen – bhansen@usaswimming.org
ATHLETE PROGRAMMING (CAMPS)	Sam Cyliax – scyliax@usaswimming.org
ATHLETE PROTECTION TRAINING (technical difficulties during the course, still waiting for results)	LEARN – learn@usaswimming.org
BACKGROUND CHECKS (e.g., policy questions, foreign coach, paid twice, still waiting for results, etc.)	Background Check Coordinator – backgroundcheck@usaswimming.org
CLUB EXCELLENCE PROGRAM	Brendan Hansen – bhansen@usaswimming.org
CLUB PACKETS, PORTAL ACCESS AND ISSUES	Hilary Perez – hperez@usaswimming.org
CLUB PORTAL	sportdevelopment@usaswimming.org
CLUB PRE-EMPLOYMENT SCREENING REQUIREMENTS	Liz Hahn – ehahn@usaswimming.org
CLUB LEADERSHIP AND BUSINESS MANAGEMENT SCHOOL (CLBMS)	Juan Caraveo – jcaraveo@usaswimming.org
CLUB RECOGNITION PROGRAM	Brendan Hansen – bhansen@usaswimming.org
COACHES PROGRAMMING (CLINICS, WORKSHOPS)	Sam Cyliax – scyliax@usaswimming.org
COACH SAFETY REQUIREMENTS - APPROVED COURSE LIST	Denise Thomas – denise.thomas@usaswimming.org
COACHES CLINICS	Sam Cyliax – scyliax@usaswimming.org
CODE OF CONDUCT VIOLATION REPORTING	Liz Hahn – ehahn@usaswimming.org Abigail Howard – ahoward@usaswimming.org www.usaswimming.org/report
COLLEGE TEAMS/ELIGIBILITY	Coach/athlete/parent must contact the institution's NCAA Compliance Office.
COMMUNITY IMPACT GRANTS	Leland Brown – lbrown@usaswimming.org
COMMUNITY SWIM TEAMS	Shaun Anderson – shaun.anderson@usaswimming.org
COMPETITION CATEGORY CHANGES	Leland Brown – lbrown@usaswimming.org
DECK PASS ISSUES	deckpass@usaswimming.org
DISCRIMINATION COMPLAINTS	Abigail Howard – ahoward@usaswimming.org
FACILITIES (building new pool, air quality, etc.)	Mick Nelson – mick@totalaquatic.llc



FINANCIAL ADVISING FOR COACHES AND NATIONAL TEAM ATHLETES	Tami Bock – tbock@usaswimming.org
FOUNDATIONS OF COACHING 101, 201, Rules & Regs. (can't access/find, paid twice, etc.)	Hilary Perez – hperez@usaswimming.org
GENDER DIVERSE MINORS	Leland Brown – lbrown@usaswimming.org
JOB BOARD	Jay Chambers – jchambers@usaswimming.org
IMX ISSUES	Patrick Murphy – pmurphy@usaswimming.org
INSURANCE/RISK MANAGEMENT	Insurance Coverage: Eric Skufca eskufca@usaswimming.org Litigation/Defense Coverage: Michelle Steinfeld msteinfeld@usaswimming.org Operational Risk: Abigail Howard ahoward@usaswimming.org
HOUSE OF DELEGATES	Denise Thomas – denise.thomas@usaswimming.org
LEARN TO SWIM	Tina Dessart – tdessart@usaswimming.org
LSC BOARD CHANGES	Denise Thomas – denise.thomas@usaswimming.org
LSC PORTAL ISSUES	Hilary Perez – hperez@usaswimming.org or Jane Grosser – jgrosser@usaswimming.org
LSC SERVICES	Jane Grosser – jgrosser@usaswimming.org
NATIONAL BOARD OF REVIEW	Abigail Howard – ahoward@usaswimming.org
OFFICIALS TRACKING SYSTEM	Macie McNichols – mmcnichols@usaswimming.org
ONLINE MEET ENTRY (OME)	Macie McNichols – mmcnichols@usaswimming.org
OPEN WATER COMPETITIONS	Kaitlin Pawlowicz – kpawlowicz@usaswimming.org
OUTSTANDING SERVICE AWARD	Trish Hughes – thughes@usaswimming.org
PARENT EDUCATION SERVICES	Juan Caraveo – jcaraveo@usaswimming.org
REPORT OF OCCURRENCE FORMS	Can be completed at www.usaswimming.org/ROO
REPORT OF OCCURRENCE QUESTIONS	roo@usaswimming.org
RULES INTERPRETATIONS	Derek Paul – swimrulesandregs@gmail.com
SAFE SPORT CLUB RECOGNITION PROGRAM	ssrp@usaswimming.org
SAFETY TRAINING FOR SWIM COACHES (STSC) ONLINE COURSE AND TEST (technical difficulties during the course)	Here is the link: http://www.redcross.org/take-a-class/course-dowbt00000000014866?ref=ux or If you need to contact 1-800-REDCROSS (American Red Cross)



SCHOLASTIC ALL-AMERICAN	Patrick Murphy – pmurphy@usaswimming.org
SUIT WAIVERS	Derek Paul – swimrulesandregs@gmail.com
SWIM-A-THON	Nick Gold – ngold@usaswimming.org
SWIMPOSIUM	Jane Grosser – jgrosser@usaswimming.org
SWIMS – add LSC registration access	Denise Thomas – denise.thomas@usaswimming.org
SWIMS – add LSC times access	Patrick Murphy – pmurphy@usaswimming.org
SWIMS – forgot password; locked out	Michael Carr – mcarr@usaswimming.org
SWIMS – to submit an enhancement request	Denise Thomas – denise.thomas@usaswimming.org
SWIMS – can't find APT or BGC in queue	Denise Thomas – denise.thomas@usaswimming.org
SWIMS – merge duplicate records	Denise Thomas – denise.thomas@usaswimming.org
SWIMS – monthly invoices	invoices@usaswimming.org
TEAM PERFORMANCE AND BUSINESS OPERATIONS MANAGERS	Eastern Zone: Kaitlin Pawlowicz – kpawlowicz@usaswimming.org Central Zone: Jay Chambers – jchambers@usaswimming.org Southern Zone: Brendan Hansen – bhansen@usaswimming.org Western Zone: Juan Caraveo – jcaraveo@usaswimming.org
TIMES	Patrick Murphy – pmurphy@usaswimming.org
USA SWIMMING FOUNDATION	Jill Johnson – jjohnson@usaswimming.org
WEBINARS AND PRESENTATIONS	Sam Cyliax – scyliax@usaswimming.org
WEBMASTER (USA Swimming website)	Shannan Lahn – slahn@usaswimming.org
ZONE WORKSHOP	Jane Grosser – jgrosser@usaswimming.org