NON-ATHLETE MEMBERSHIP SELF-RENEWAL GUIDE



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• Non-Athletes Renewal Instructions - Page 3

 Questions? If you have question or need further assistance, please send an email to your <u>LSC Registration Chair</u> or email <u>swimssupport@usaswimming.org</u>



MEMBERSHIP RENWAL GUIDE

Starting September 1, 2024, you should use this guide to help navigate a step-by-step process to renew your USA Swimming membership. Please keep in mind:

- You can renew your USA Swimming membership anytime from September 1, 2024- August 31, 2025.
- You can renew on mobile, but desktop is the recommended platform. Once you have completed and paid for your membership, you will receive a confirmation email and can view an itemized receipt in your USA Swimming account.
- This guide covers renewals only. New members will register using their club's unique registration link and create a USA Swimming account through the Online Member Registration (OMR) process.
- Expired seasonal members need to use a club's new OMR 2024-2025 link to register but do not need to create a new USA Swimming account.
- Questions? If you have question or need further assistance, please send an email to your <u>LSC Registration Chair</u> or email <u>swimssupport@usaswimming.org</u>



MEMBER SELF-RENEWAL GUI

RENEWAL GUIDE

STEP 1: Log into your account at <u>hub.usaswimming.org</u>

LOGIN

Please login with your username and password.

(Note that usernames created on our old system before Sept 1, 2022 will no longer work. Click "Create a Login" below if you need a new account)

Username:		
YourUsername		
Password:		
••••••		Ø
LOGIN		
FORGOT USERNAME	FORGOT PASSWORD	CREATE A LOGIN

STEP 2: If you or any members connected to your account are eligible for one-button renewals, you will see a red "Renew Memberships" button at the bottom of the "My Family" section of your Member Dashboard.

	EVENTS & TICKETS FIND A SWIM TEAM & LESSONS SWIM SHOP Welcome Swim Settings Logout
SP Swim Parent	
•	My Family (Login accounts can be created for 8-17 year old family members) US Athlete VIEW Member 10: RENEW MEMBERSHIPS
	My Account General Info Contacts Photos Groups



STEP 3: Click the "Renew Memberships" button. A pop-up window will display a table with all members eligible for renewal. If a member is eligible for multiple renewals (e.g., Athlete, Official, Coach, etc.), each renewal option will have its own line in the table. You may choose to renew more than one membership per member, if applicable.

STEP 4: Read through the information in the pop-up window carefully.



MEMBER SELF-RENEWAL GUIDE

SWIMMIN

STEP 5: Click the checkbox in the "Select" column for each of the memberships you want to renew. Once you've made your selections, click the red "Renew" button. The renewal(s) you've selected will be added to your cart, and the membership information for each renewing member will be displayed.



STEP 6: Click "Continue" to proceed to the checkout and pay for your renewal(s).



STEP 7: Review the items in your shopping cart and click "Check Out."

Shopping Cart ITEM AMOUNT 俞 Premium Athlete Pay for this later ^ \$85.00 USA Swimming Membership Fee \$68.00 LSC Membership Fee \$17.00 Subtotal: \$85.00 Optional **Donate to the USA Swimming Foundation** 0.00 Help save lives and build champions. Cover the \$2.85 Credit Card Transaction Fee? You have the option to help USA Swimming cover the cost of your credit card transaction fee. Note: USA Swimming cannot accept transaction fee contributions if you are paying by e-check or debit card; only opt to cover the transaction fee if you are paying by credit card. If you also elected to donate to the USA Swimming Foundation, that transaction fee is included below. No X \$0.00 \$85.00 Total: CHECK OUT

STEP 8: To complete the payment process, enter the payment information and click "Pay."

Shopping Cart

Return to List of Items

Your purchase may take up to two minutes to complete. Please do not reload the page or navigate to another window while your purchase is being processed. If you have begun a payment process by clicking "Process Payment" and you lose connection or are unsure if the payment was successful for any reason, please reach out to support@usaswimming.org to check if your payment has gone through before making any new payment attempts.

Card number	Expiration	CVC	
1234 5678 9123 4567 VISA	05 / 25	515	
Country	ZIP		
United States	✓ 01886		
		 CANCEL	PAY \$85.00



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